

Handling Personal Information

At Dementia Adventure we take people's privacy seriously and will only use personal information to administer someone's account and to provide the products and services they have requested from us.

Where someone signs up to our newsletter we may contact them to tell them about new supported holidays and outings, training products and services, and to keep them up-to-date with our work and ask for financial and non-financial support. Where someone asks for their enquiry to be followed up by the team it will be about that particular service and may mention others that are relevant to them if they have shared their situation.

We do not sell or share personal details to third parties for the purposes of marketing, unless people are happy for us to do that.

At an event we collect, store, and use the following kinds of personal information:

- Name
- Contact details (including postal address, telephone number, e-mail address and/or social media identity)

Taking care of Personal Information at an event:

- Keep any completed enquiry forms hidden from others
- Store enquiry forms safely and securely
- Send enquiry forms to the office by recorded delivery rather than by email
- Don't verbally share any information from enquiry forms

If anyone asks to see our full privacy policy this is available on our website [Privacy Policy | Who we are | Dementia Adventure](#)