

At Dementia Adventure we take people's privacy seriously and will only use personal information in accordance with GDPR legislation.

Pre-Holiday Information

When you support a Dementia Adventure holiday you will be provided beforehand with information about the clients (holiday guests). This information may include their age, diagnosis, information about medical conditions, and insight into how their dementia affects them.

It is imperative that this information remains confidential and we ask that you do not download any information sent to you to an electronic device. Documents should be opened, read, and then deleted once you have absorbed the information.

During the Holiday

Personal Contact Details: When you are supporting a Dementia Adventure holiday with guests, you should not share personal contact information with them, and if they ask for yours or offer to give you theirs politely decline. If you find a situation arising around this please speak with the Adventure Leader leading your holiday.

Images and Photos: During the holiday, photos of guests (with consent - you will be advised on each holiday accordingly) can be taken on the Dementia Adventure camera. No photographs of clients should be taken on any personal device you have. It is fine for you to take landscape shots or photos of places you visit and activities you participate in, but not of clients under any circumstances.

Following a Holiday

Following supporting a Dementia Adventure holiday, please be careful what you disclose about the clients you met with friends, family and colleagues etc. We appreciate you will be excited to tell others about your experience, but in doing so please ensure you protect the privacy and confidentiality of the guests. It is fine to say the guests' first names, but do not share surnames, information about where they are from, medical information, any difficulties that may have arisen around a guest during the week, or anything else that would be considered protected, and/or private information about them.

We also refer you to our full privacy policy on our website [Privacy Policy | Who we are | Dementia Adventure](#)